



## JOB DESCRIPTION

<b>Department:</b>	Onboarding (Customer Services)
<b>Job Title:</b>	Customer Onboarding Consultant
<b>Location:</b>	Oslo, Norway

### Key responsibilities & Duties

- Ensuring a successful onboarding of customers to relevant Inspera services by using Inspera's standard implementation process
- Serve as the main point of contact between the customer and Inspera during onboarding
- Assist and advise customers in their efforts to implement Inspera Assessment in their organization
- Plan and conduct relevant training of the customer based on our train-the-trainer concept and with the support of online training resources
- Identify and communicate customer needs to the Inspera Product and Services organizations
- Actively participating in improving Inspera Onboarding Methodology and relevant training resources and documentation

### Academic & trades qualifications

- A relevant University degree is preferred
- Education in teaching or project management is a plus

### Work experience & skills

- Experience in managing projects and / or working with (or in) academic institutions
- Ability to deliver high-quality documentation paying attention to detail
- Great communicator and be able to structure your work
- Strong English writing and speaking skills
- Speaking and writing Norwegian is a plus
- You should love technology and be curious about how our products are used by real users
- Passion, drive and energy on learning something new is always something we appreciate



We offer competitive compensation, benefits packages, and opportunities for professional growth. If you are a results-oriented individual with a passion for bidding and winning contracts, we would love to hear from you.

If you are interested please send your resume to [recruitment@inspera.com](mailto:recruitment@inspera.com).