



The Inspera Experience

Improving student satisfaction before, during and after the assessment

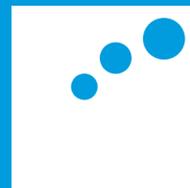


Table of contents

1 Introduction

Before the exam

- 2 Authoring authentic assessments
- 4 Providing help material

During the exam

- 5 Accommodating remote students around the world
- 7 Creating a user-friendly test-taker experience
- 8 Supporting students throughout the assessment

After the exam

- 9 Issuing fair and efficient feedback

11 Are you ready for the future of assessment?

12 Improve student satisfaction at your institution

Introduction

Inspira Assessment is a full-cycle platform that allows you to plan, design, deliver and mark assessments seamlessly. We support exam formats and modes: open-book, closed-book, oral, formative, credit-bearing course work, and summative assessments. This means that, whatever your assessment needs, your administrators, authors and grader have access to a purpose built, collaborative platform to deliver assessments. Plus, you can choose the right level of security for your institution, including adding on lockdown browser security and advanced real-time monitoring of students.

Perhaps most importantly, Inspira Assessment supports you in delivering a great test-taker experience. End-to-end functionality means that students don't need to worry about accessing multiple services, while a clean, user-friendly interface allows them to focus on the task at hand. After the test, efficient grading workflows speed up the feedback process.

In this guide, we'll show you how Inspira Assessment can improve students' experiences before, during and after the test, taking a look at our planning, authoring, delivery and marking features.

INSPERA IN NUMBERS



2.6M+

submissions
delivered in 2020



160+

countries
with end-users



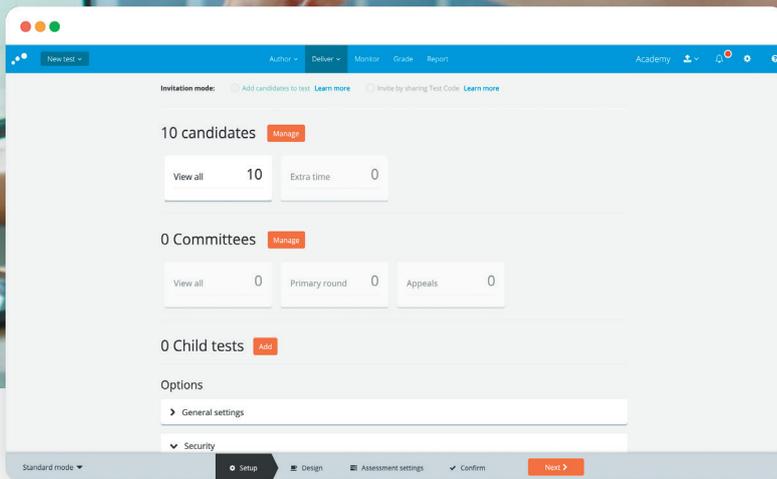
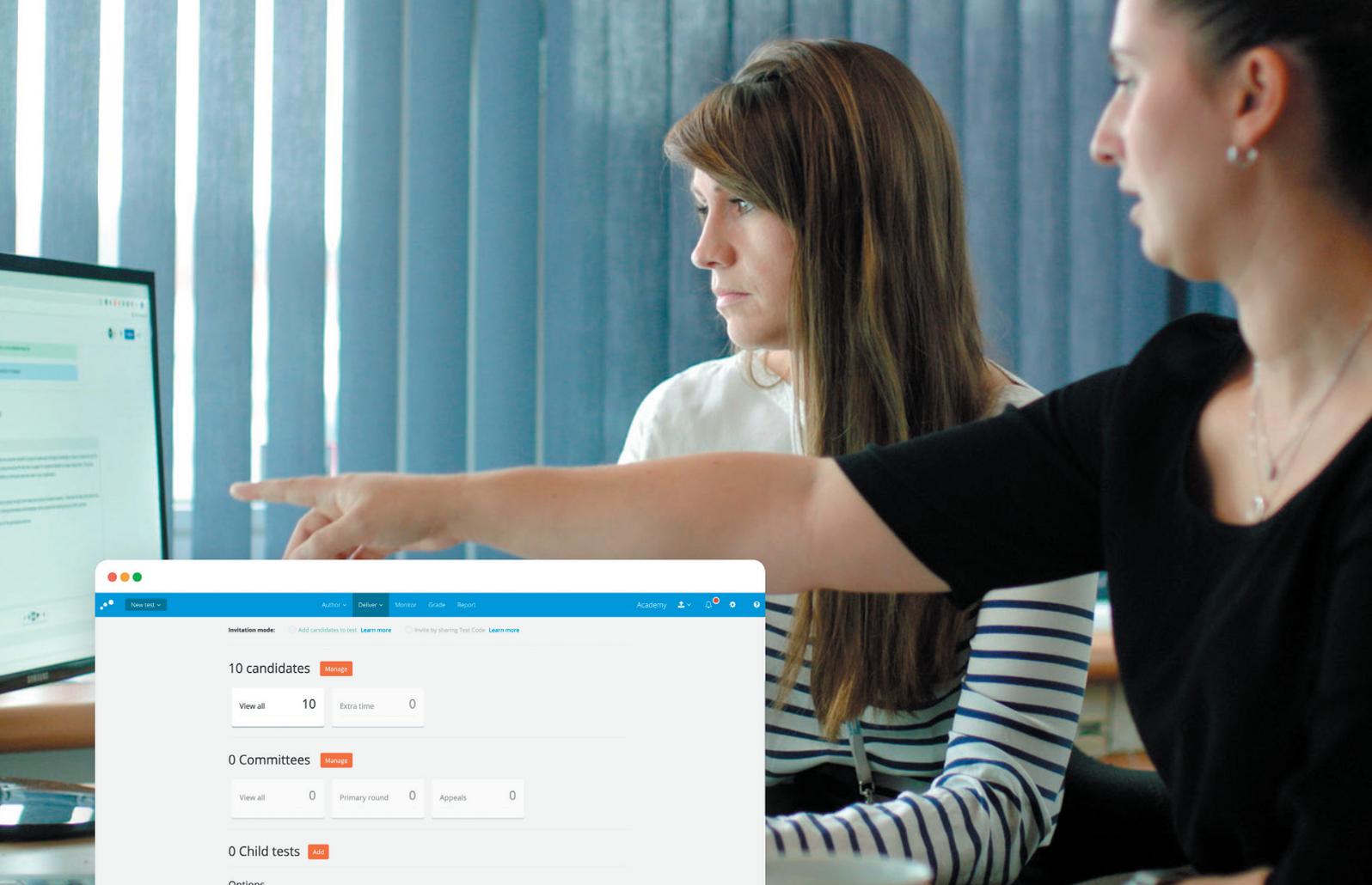
91M+

sheets of
paper saved



130+

EdTech enthusiasts
working together



Before the exam

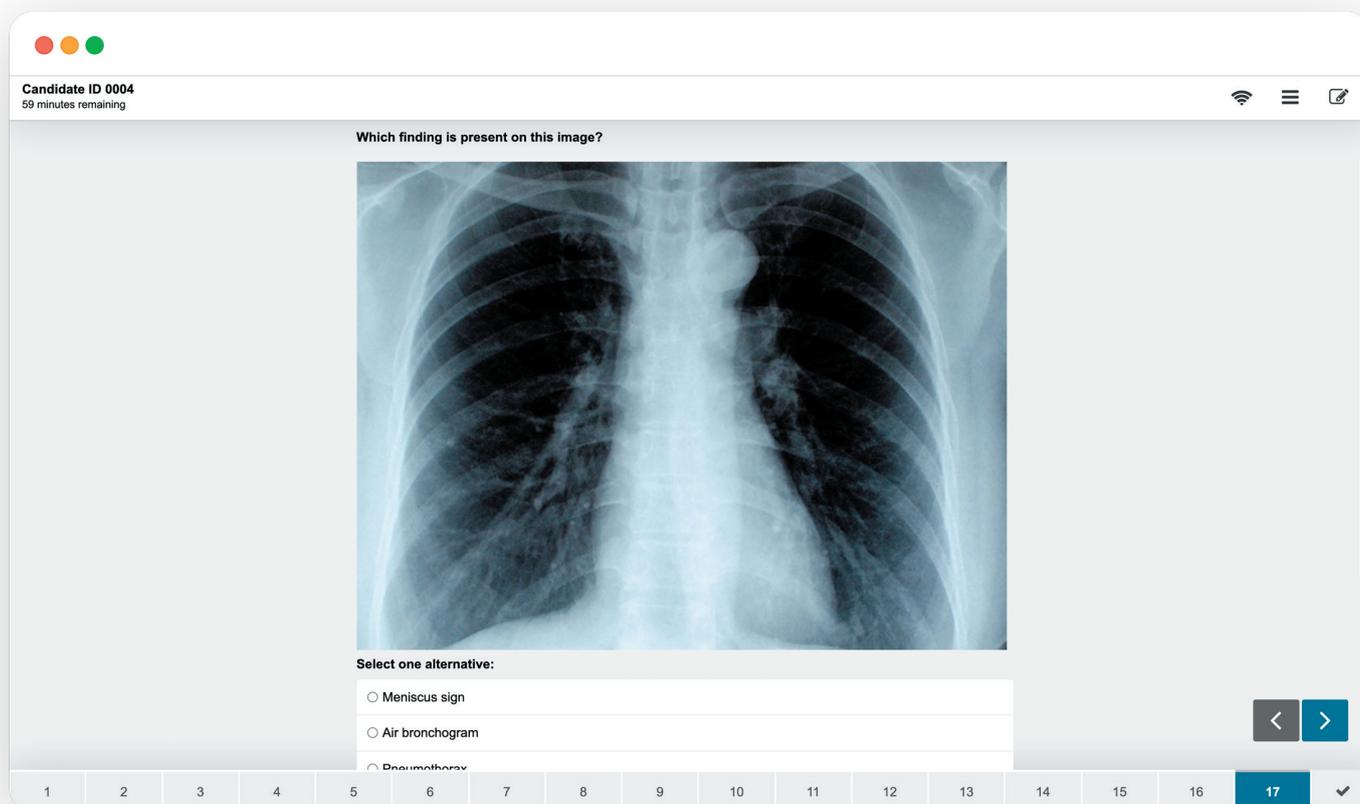
Authoring authentic assessments

Today's students are increasingly aware of the need for transferable skills and digital competencies that they can apply in the workplace after their studies. Many institutions incorporate digital learning activities into their courses, but yet exams still take place on paper. Online exams, therefore, are a means of bridging the divide between digital learning and digital workplaces and providing a more authentic assessment experience.

In addition, digital assessments allow for a greater range of question types and stimulus materials. As well as those that can be achieved on paper - including essays, multiple-choice, diagrams and mathematical workings - Inspera Assessment allows exam authors to include code compilations, programming, audio recordings, hotspots, drag and drop, and more.

It's also possible to include a wide range of stimulus material. Text, images and diagrams are all possible as they would be on paper. Plus, authors can make use of videos, audio recordings, TeX notation and web links to enrich their questions. As an example of this in action, a medical exam could include an audio recording of a patient talking about a health condition for which the test-taker could select the best course of action from a list. Then, they could be presented with an image of an x-ray and be asked to pinpoint the issue with the hotspot tool. Looking to another field of study, journalism candidates could be presented with a list of approved web links and be asked to conduct live research before producing a report.

By making use of these different question and stimulus types, exam authors can create assessments that better reflect the material that students have learned and will use after their course. Therefore students can go into an exam feeling confident that they will be assessed in a way that is both complementary to their studies and relevant to their future.



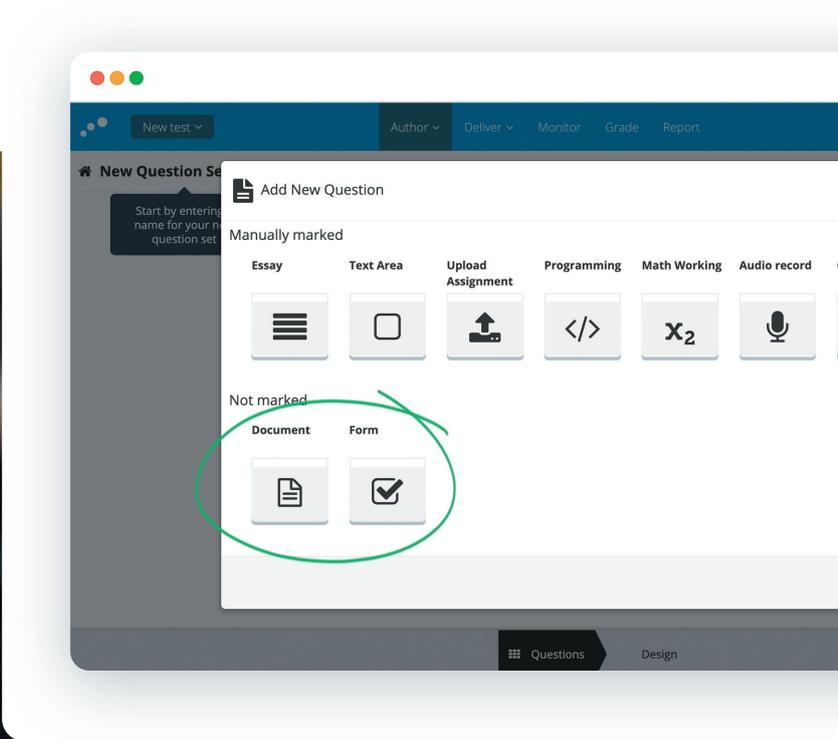
The screenshot displays a digital assessment interface. At the top left, it shows 'Candidate ID 0004' and '59 minutes remaining'. The main content area features a question: 'Which finding is present on this image?' above a chest X-ray. Below the image, the instruction 'Select one alternative:' is followed by three radio button options: 'Meniscus sign', 'Air bronchogram', and 'Pneumothorax'. The interface includes a progress bar at the bottom with 17 numbered steps, where step 17 is currently selected. Navigation arrows and a checkmark icon are also visible.

Inspira Assessment facilitates a range of rich stimulus material that allows authors to re-create realistic situations or problems.

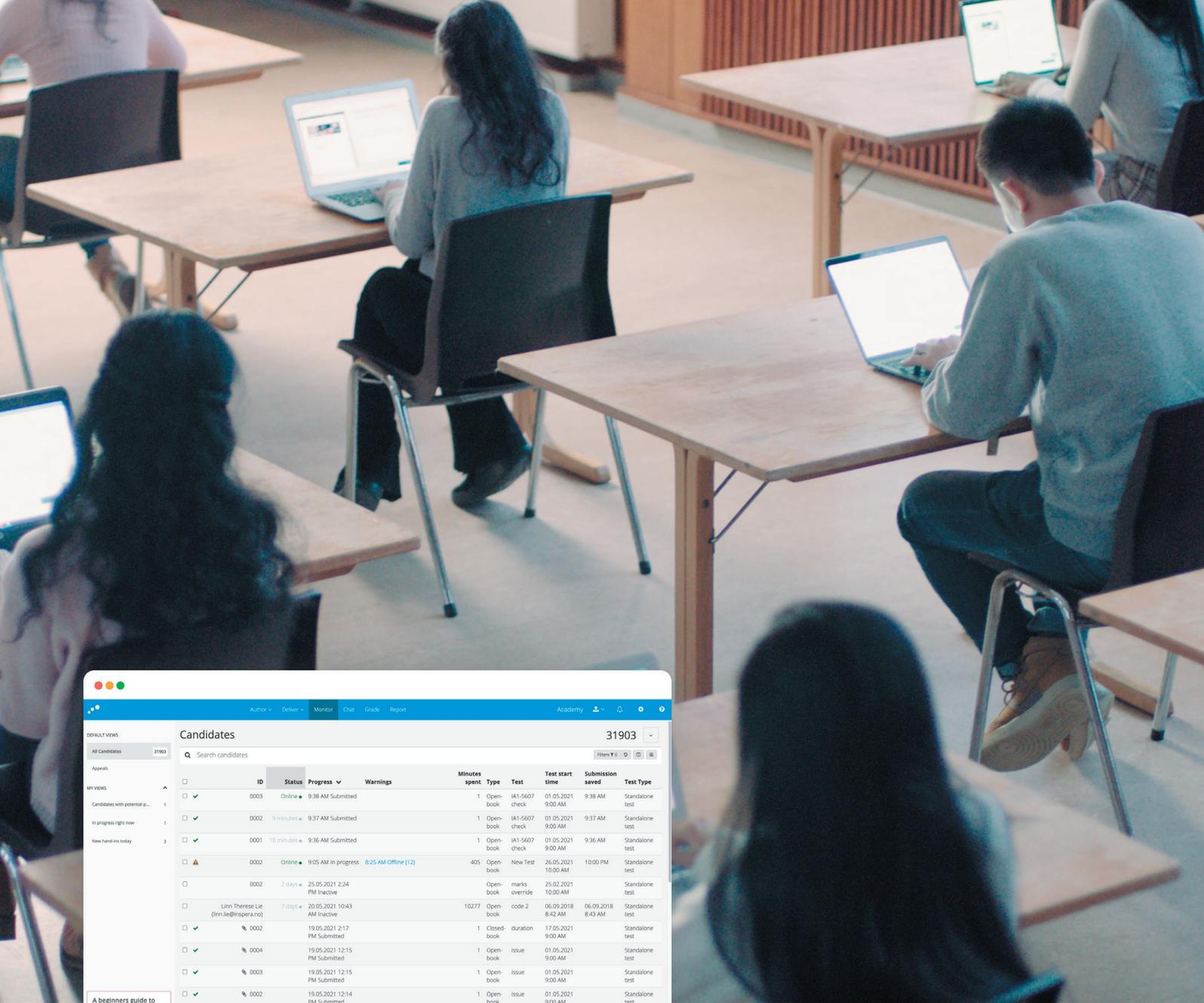
Providing help material

Another benefit of Inpera Assessment's authoring tool is that exam authors can provide unmarked documents to assist students during the exam. This can be used to give students extra guidance or support for the exam as a whole and is particularly useful for test-takers who are using the system for the first time. The advantage of this feature is that students don't need to refer back to another document or go elsewhere for information: everything is in one place.

It's also possible to include unmarked forms within the assessment. This is a quick and easy way for institution staff to collect student feedback on the course or the assessment so that they can improve going forward.



Unmarked forms and documents allow authors to provide support material or collect feedback during the assessment.



During the exam

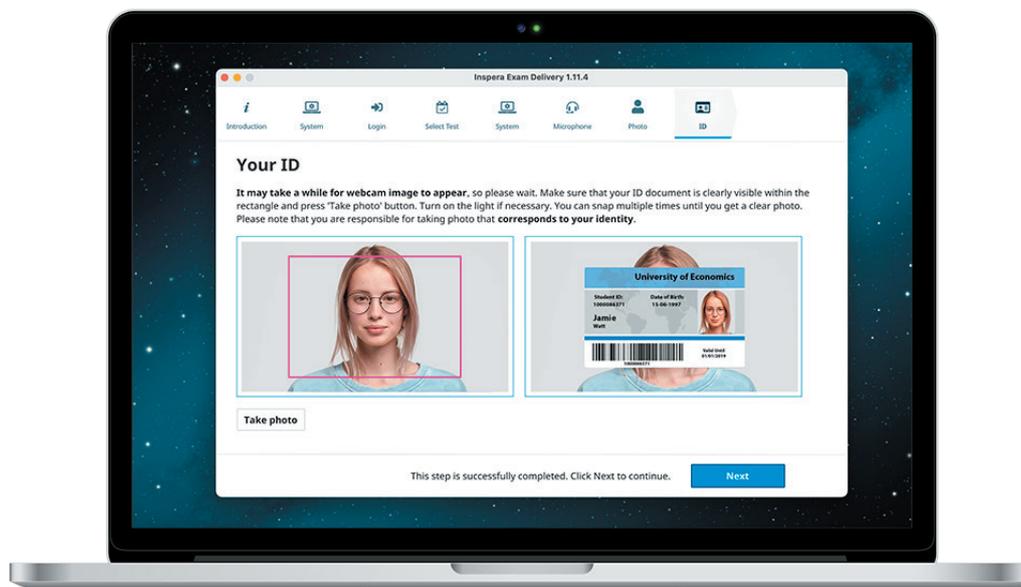
Accommodating remote students around the world

There are many reasons students may not be able to take their exams on site: distance learning courses, illness, disability or a global crisis such as COVID-19. Inpera Assessment allows your institution to accommodate all of these situations so that your students can access their exam from anywhere in the world.

If your institution requires additional security for remote exams, you can add on Inspera Exam Portal which locks down students' browsers so that they can only access the assessment along with any resources approved by the exam author. Live or automated exam invigilation is also available if you choose to include Inspera Smarter Proctoring, which gives examiners the ability to record students screens, webcam, and microphone during exams. Whichever options you decide to use, test-takers will always benefit from a seamless assessment experience, without having to grapple with multiple systems.

Even if students' internet connection is unstable, Inspera Assessment allows them to continue with their exam, which will be uploaded to the server when the connection is restored. Similarly, Inspera Exam Portal and Inspera Smarter Proctoring will continue to work while students are offline.

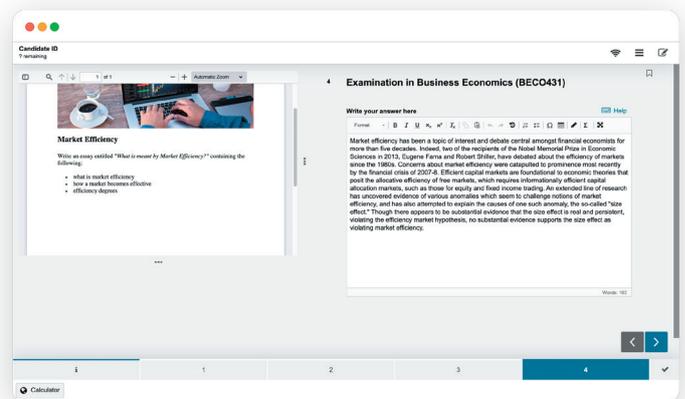
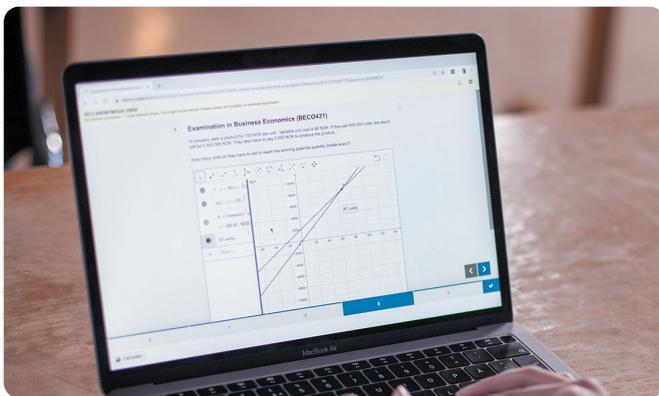
These remote capabilities are very attractive to students who can't take their exam in person for practical reasons or simply do better work in the comfort of their own home.



Inspera Smarter Proctoring is a remote proctoring solution building on the Inspera Exam Portal. Furthermore, Inspera Smarter Proctoring includes advanced monitoring of test-takers via webcam and screen sharing technology - either fully automated, human proctored, or combined.

Creating a user-friendly test-taker experience

When it comes to taking an assessment, students already have a lot to concentrate on so complex systems or flashy gimmicks are not a welcome distraction. Inespera Assessment has been designed with a clean, user-friendly interface so that candidates can focus on the task at hand and not the platform. Firstly, SSO capability allows test-takers to access their exam with their institution login. This significantly reduces the potential stress associated with forgotten usernames and passwords on exam day.



Inespera Assessment's test-taker interface is clean and easy to navigate with minimal distractions.

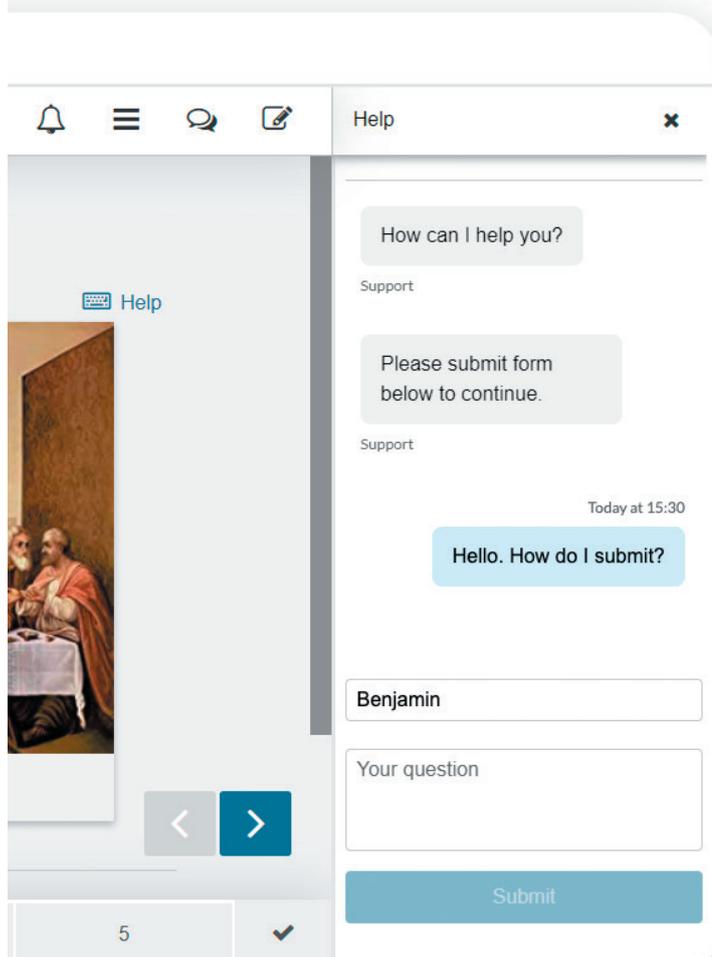
During the exam, students can see a countdown timer showing how much time they have left. They can also use an easy-to-navigate control panel allowing them to move through questions and flag any to come back to later. Plus, they can check the status of their internet connection from within the test environment and continue to take the test even if the connection is temporarily lost. Before submitting their exam, students will see a summary of the questions and their responses so that they can check for missing information or any mistakes.

These features provide just enough information to leave students feeling in control during the test while being able to focus on the most important thing: **producing their best work.**

Supporting students throughout the assessment

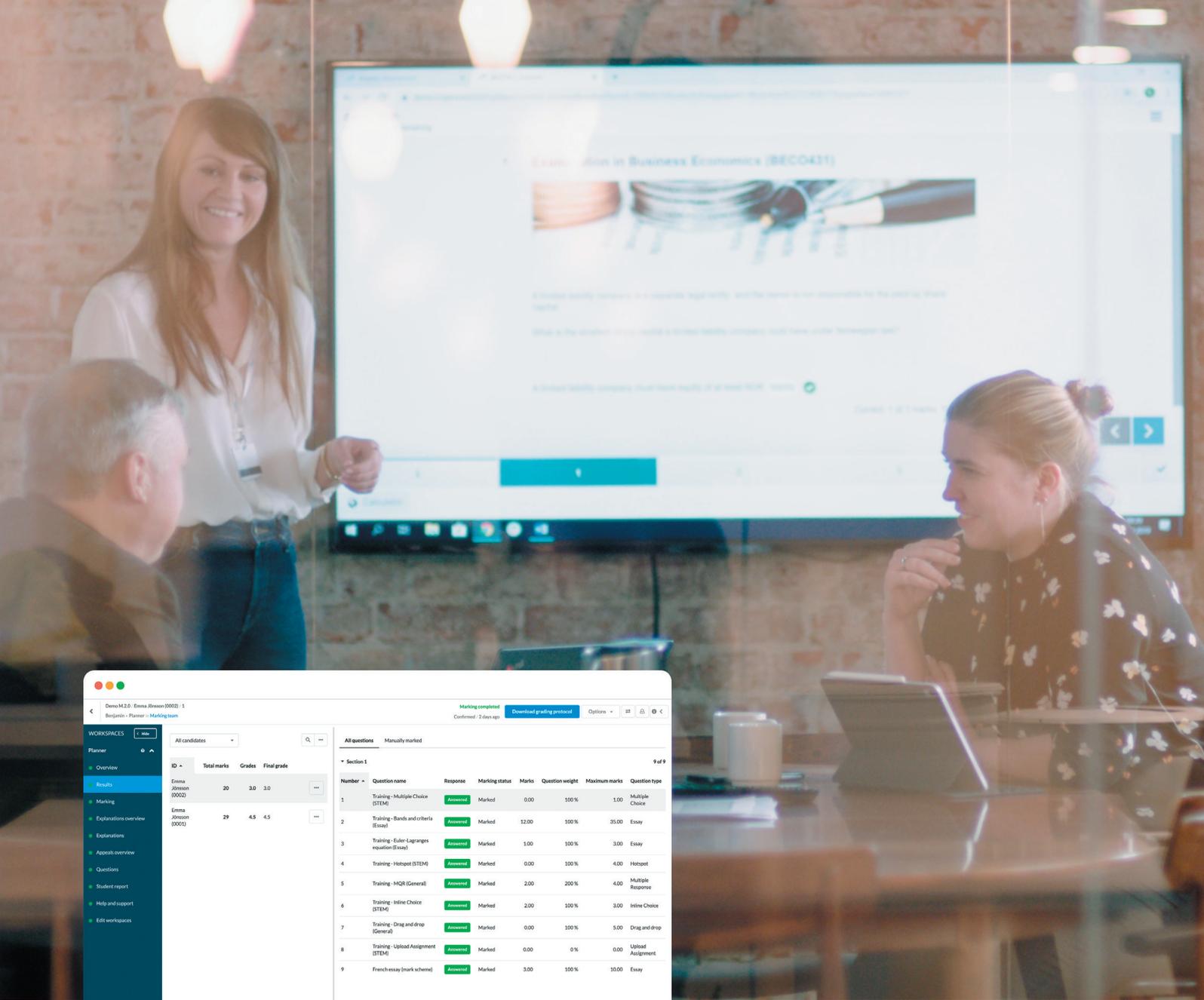
From July 2021, students using a secure lockdown browser will be able to access a chat feature during the test. This means that they will be able to communicate with an invigilator should they have any questions or concerns. The invigilator will be able to provide them with guidance or take action such as adding extra time or restarting the test if needed. This gives students, especially those who may be new to online assessment, an extra layer of support if they need it.

Even for students who don't have any issues during the exam, the chat feature adds a layer of psychological safety. Exams, especially those that take place in a lockdown browser, may be daunting and the knowledge that help is available if needed can be hugely reassuring for test-takers.



Inspera Chat is a Two-way communication tool before and during tests.

Remote exams in particular make it difficult for students to request and receive support for login issues, test selection and during tests. With Inspera Chat, students will be able to contact invigilators within Inspera Assessment.



After the exam

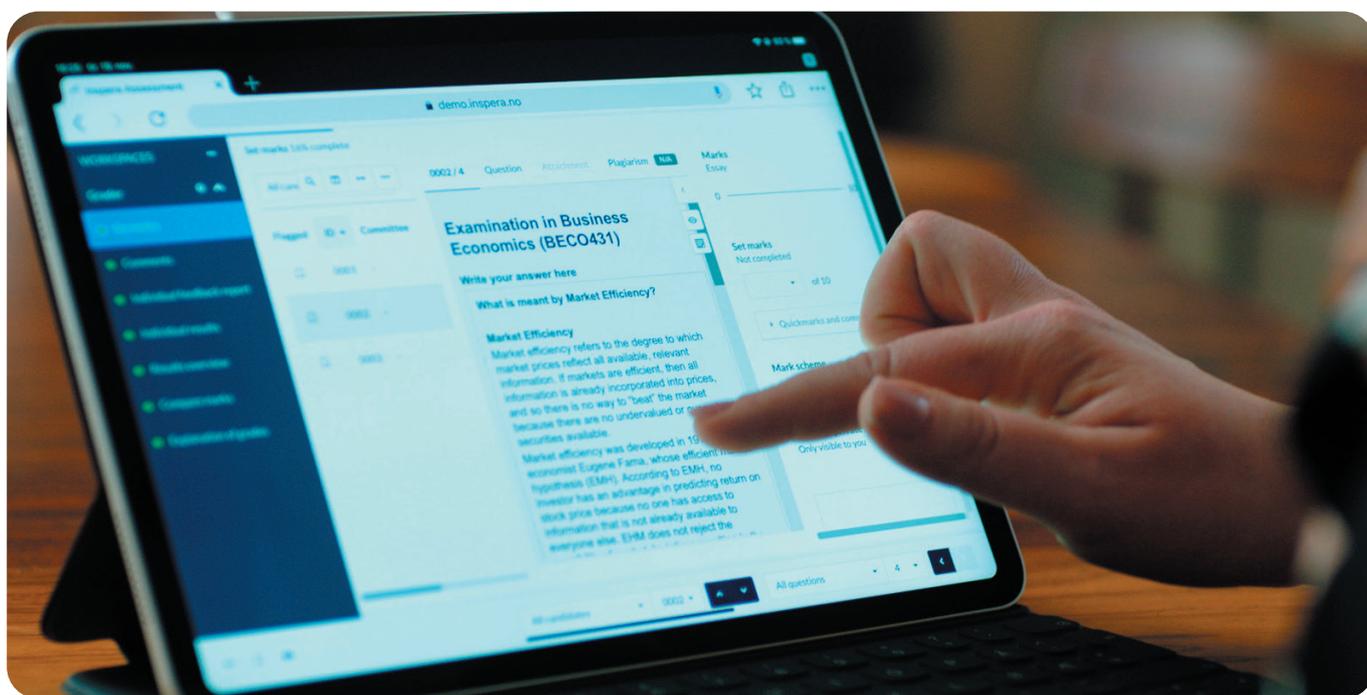
Issuing fair and efficient feedback

The hardest part is over and students are eager to find out how they performed. But when exams take place on paper, there is significant administrative work involved in collecting scripts, distributing to markers, verifying results and uploading grades to an online system. This means that test-takers often have to wait weeks or months before they get feedback for exams.

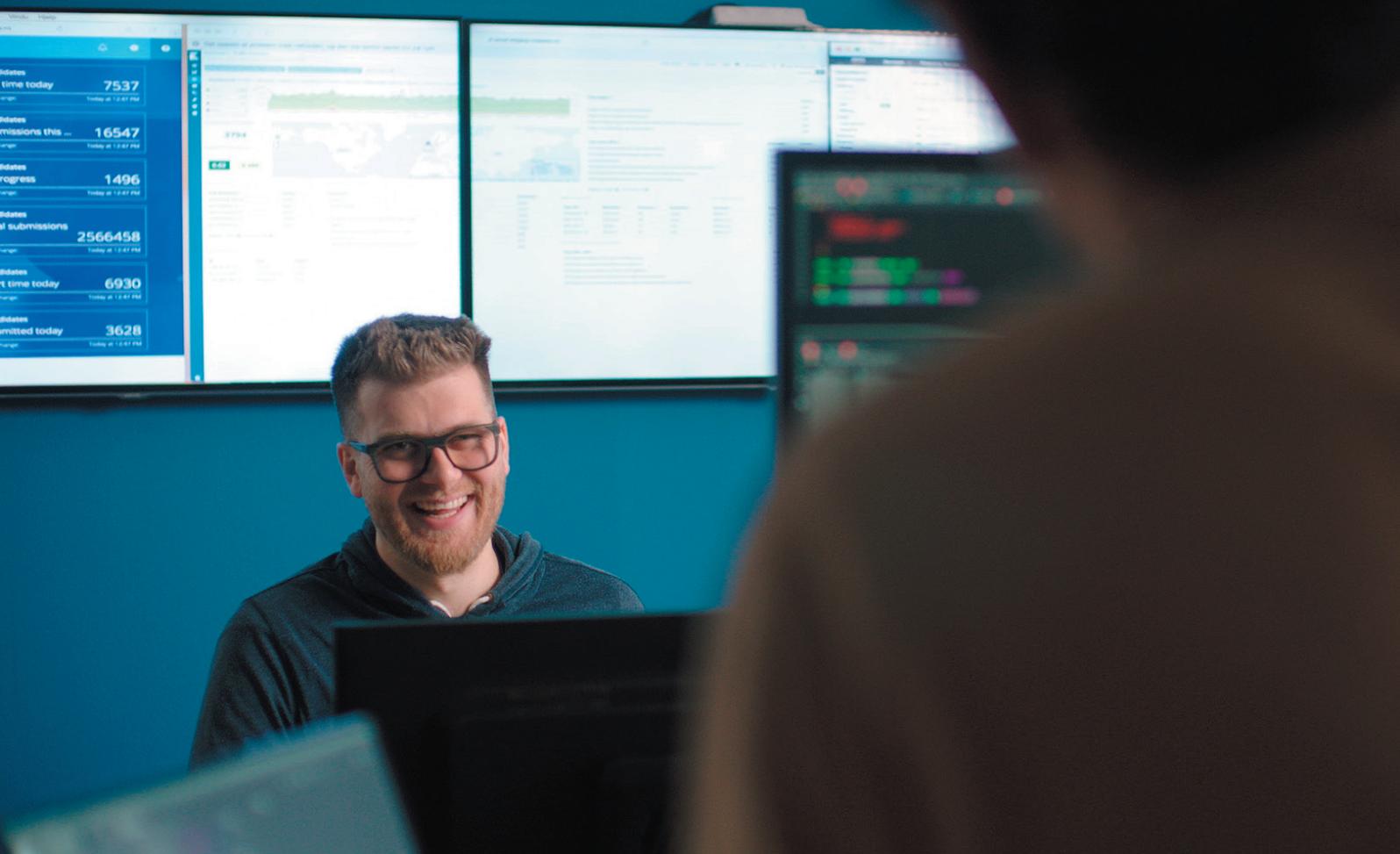
The Inspera Assessment grading functionality allows you to streamline this process. Managing the entire assessment cycle online means that you can cut out logistical issues and costs related to dealing with thousands of paper scripts. Your graders can work directly within the Inspera Assessment system which means they can mark exams wherever or whenever suits them, while administrators have a clear overview of where each exam sits in the marking process. This makes grading more transparent and eliminates the risk of lost exams or missed deadlines.

If your institution requires marking committees, it's easy for multiple graders to collaborate in Inspera Assessment, including double-blind marking. All grades and comments are stored within the platform which reduces the friction of marking on paper and then needing to upload information to a learning management system. It also aids quick retrieval of grading information so that, if an appeal is necessary, it can be processed quickly.

These features allow students to receive feedback more quickly than if they were to take their exams on paper, or within multiple electronic systems, and feel secure in the knowledge that their exams have been marked fairly.



Graders can easily access submissions from anywhere and mark collaboratively within the Inspera Assessment platform.



Are you ready for the future of assessment?

Assessment is an important part of a student's studies: allowing them to get feedback on their work and to prove competence to future institutions or employers. Yet it can also be a stressful or even worrying time for students. But it doesn't need to be this way: Inspera Assessment allows you to streamline your processes while improving student experience at every stage of the exam cycle.

From designing more authentic assessments, creating a user-friendly candidate experience, providing timely feedback and more, Inspera is here to help you develop modern, relevant assessments for today's students.



Do you want to improve student satisfaction at your institution?

Get in touch to find out how Inspera can help

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 **Inspira** assessment